

NETWORK ADEQUACY CERTIFICATION APPLICATION UPDATES

Equitable Access Section

SAPC Strategic Network Development Branch

January 13, 2026



Agenda

- 1 New Log-in credentials
- 2 Location Accessibility page
- 3 Language Capability page
- 4 Practitioner page
- 5 Reminders



Note: Upcoming changes in NACA will be rolled out once individual NACA credentials are issued to all coordinators.

NEW NACA LOG IN CREDENTIALS



- New individual NACA login credentials for users
- Email will be sent with instructions to create a new password.
 - Username is the first part of the email address
 - Password reset link is only valid for 24 hours
 - Unique email address
- Previous NACA credentials will be deactivated
- Action is required to ensure continued access to NACA

Failure to complete password setup may result in delayed access to NACA and impact reporting responsibilities

Location Accessibility

Accepting New Patients *	<input checked="" type="radio"/> Yes <input type="radio"/> No
ADA Compliant *	<input checked="" type="radio"/> Yes <input type="radio"/> No
TDD/TTY Equipment Available *	<input checked="" type="radio"/> Yes <input type="radio"/> No
Telehealth Station/Equipment Available * ⓘ	<input checked="" type="radio"/> Yes <input type="radio"/> No
Smoking Allowed On Site *	
Vaping Allowed On Site *	
Distance Between Site And Closest Public Transportation *	

During this public health emergency period, allowable telehealth platforms include the use of electronic communications (both an audio AND/OR video component) to provide direct client outpatient or OTP services. See SAPC Telehealth policy for more information.

✓ Revised tooltip for Telehealth Station/Equipment Available

Location Accessibility

Accepting New Patients *	<input checked="" type="radio"/> Yes <input type="radio"/> No
ADA Compliant *	<input checked="" type="radio"/> Yes <input type="radio"/> No
TDD/TTY Equipment Available *	<input checked="" type="radio"/> Yes <input type="radio"/> No
Telehealth Station/Equipment Available * ⓘ	<input checked="" type="radio"/> Yes <input type="radio"/> No
Smoking Allowed On Site *	<input checked="" type="radio"/> Yes <input type="radio"/> No
Smoking Cessation Products Provided *	<input checked="" type="radio"/> Yes <input type="radio"/> No
Vaping Allowed On Site *	<input checked="" type="radio"/> Yes <input type="radio"/> No
Distance Between Site And Closest Public Transportation *	<input type="text" value="Less than .25 miles"/>

Telehealth refers to the mode of delivering health care services and public health via information and communication technologies to facilitate a patient's health care. Allowable telehealth platforms include the use of electronic communications (both an audio AND/OR video component) to provide direct client outpatient or OTP services. See SAPC Telehealth policy for more information.



Old Version

Language Capabilities Save

If at least one staff member or consultant (including contracted in-person interpreters [not language line]) can provide services in one of these languages, provide the level of fluency. If a language does not apply for this site, select N/A.

Arabic * Arabic is required	Armenian * Armenian is required	Cambodian * Cambodian/Cambodian is required	Cantonese * Cantonese is required
English * English is required	Farsi * Farsi is required	Hmong * Hmong is required	Korean * Korean is required
Mandarin * Mandarin is required	Other Chinese * Other Chinese is required	Russian * Russian is required	Spanish * Spanish is required
Tagalog * Tagalog is required	Vietnamese * Vietnamese is required	ASL * ASL is required	

Language Line Available Yes No

Used an outside language interpretation company? * Yes No

Do you have written materials in language other than English? * Yes No

Does this site have at least 1 practitioner that provides counseling services in a specified language other than English? * Yes No

- ✓ Drop-down list for the user to select languages
- ✓ Drop-down list for the user to select the level of fluency for the language selected.

How many group sessions are held per month in a language other than English?

Arabic * Arabic is required	Armenian * Armenian is required	Cambodian * Cambodian is required
Farsi * Farsi is required	Hmong * Hmong is required	Korean * Korean is required
Other Chinese * Other Chinese is required	Russian * Russian is required	Spanish * Spanish is required
Vietnamese * Vietnamese is required	ASL * ASL is required	

New Version

Language Capabilities Save

Does this site have at least one staff member or consultant who can provide services in any of the following languages, besides English? * Yes No
Please provide the language(s) and level of fluency.

Cambodian

- Arabic
- Armenian
- Cambodian
- Cantonese
- Farsi
- Korean
- Mandarin
- Other Chinese
- Russian
- Spanish
- Tagalog
- Vietnamese
- ASL

Available

Language Line Available Yes No

Used an outside language interpretation company? * Yes No

Do you have written material in a language besides English? * Yes No

Does this site have at least one practitioner that provides counseling services in any of the following languages, besides English? * Yes No

Does this site provide group sessions in any of the following languages, besides English? * Yes No



LANGUAGE CAPABILITIES

The image shows a screenshot of a web form titled "LANGUAGE CAPABILITIES". The form contains several sections with radio buttons for "Yes" and "No" and dropdown menus for language selection. A red box highlights a specific section: "Used an outside language interpretation company?" with a dropdown menu showing "TransPerfect, Boost lingo, Other" and a text input field for "Please provide the Interpretation Service Company". A grey arrow points from the highlighted dropdown in the top-left section to the highlighted dropdown in the bottom-right section.

Language Line Available * Yes No

Used an outside language interpretation company? * Yes No

Do you have written materials in language other than English? * Yes No
Russian, Spanish

Does this site have at least 1 practitioner that provides counseling services in a specified language other than English? * Yes No
Farsi

Language Line Available * Yes No

Used an outside language interpretation company? * Yes No

Please provide the Interpretation Service Company
TransPerfect, Boost lingo, Other

Language Line
 TransPerfect
 Boost lingo
 Propio Language Services
 L.A. Translations
 SpokenHere Language Services
 Interpreters Unlimited
 Other

Please provide language and frequency of group sessions
Russian
1 or more per week

Does this site have at least 1 practitioner that provides counseling services in any of the following languages, besides English? * Yes No

Does this site have at least 1 practitioner who provides counseling services in any of the following languages, besides English? * Yes No

Does this site have at least 1 practitioner who provides counseling services in any of the following languages, besides English? * Yes No

- ✓ Drop-down list for the user to select outside language interpretation company
- ✓ Response field for the user to report usage of other outside language interpretation companies

✓ Revised tooltip for Telehealth Station/Equipment Available

Practitioner Edit

General Practitioner Information is for each individual practitioner providing services at this specific service location. Review the information for accuracy. Edit any areas that need changes and complete all blank fields. After you click submit to save the information, you MUST then click on the Practitioner's name to add more detailed information about the practitioner.

To look up a new practitioner, refer to the training guide for directions and next steps.

[Save](#)

General Practitioner Information

Practitioner: [Lisa Test](#)

Service Location: Recovery, Inc

Status: Incomplete

Is this practitioner associated with a telehealth station? Yes No

Does this practitioner provide Telehealth services? * Yes No

Does this practitioner travel to beneficiaries? * Yes No

If so, select the average miles *

Allowable telehealth platforms include both an audio AND/OR video component to provide direct client outpatient or OTP services. See SAPC Telehealth policy for more information.

Practitioner Edit

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General Practitioner Information

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Service Location: Recovery, Inc

Status: Incomplete

Is this practitioner associated with a telehealth station? Yes No

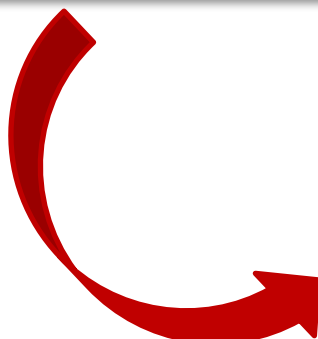
Does this practitioner provide Telehealth services? * Yes No

Does this practitioner travel to beneficiaries? * Yes No

If so, select the average miles *

11-30 miles

Telehealth refers to the mode of delivering health care services and public health via information and communication technologies to facilitate a patient's health care. Allowable telehealth platforms include the use of electronic communications (both an audio AND/OR video component) to provide direct client outpatient or OTP services. See SAPC Telehealth policy for more information.



PRACTITIONER INFORMATION

General Information Save

Review the information for accuracy and complete all required blank fields

Gender *
Female

Date of Birth *
01/01/1990

Email Address *
Test@test.com

Contract Effective Date
mm/dd/yyyy

Provider Type *
Registered Substance Use Disorder Counselor

General Information Save

Review the information for accuracy and complete all required blank fields

Gender *
Female

Date of Birth *
01/01/1990

Email Address *
test@test.com

Contract Effective Date
mm/dd/yyyy

Provider Type *

'Provider Type' is required

Provider Race *
American Indian or Alaskan Native
Asian
Black or African American
Hispanic or Latino
Middle Eastern or North African
Native Hawaiian or Pacific Islander
White
Other Race
Prefer Not to Disclose

✓ Drop-down list for demographic information

Language Capabilities

Review the information for accuracy and complete all required blank fields

Arabic N/A	Armenian N/A	Cambodian N/A	Cantonese N/A
English Fluent	Farsi N/A		
Mandarin N/A	Other Chinese N/A		
Tagalog N/A	Vietnamese N/A		

In which of the language(s) do you conduct direct services?

Arabic None	Armenian None
Farsi None	Hmong None
Other Chinese None	Russian None
Vietnamese None	ASL None

Language Capabilities

Does this practitioner provide services in any of the following languages, besides English? * Yes No

Please provide the language(s) and level of fluency

Arabic, Farsi

Arabic
Certified

Farsi
Certified

Does this practitioner conduct direct services in any of the following languages, besides English? * Yes No

Please provide the language(s) and type of service

Arabic, Cantonese, Korean

- Arabic
- Armenian
- Cambodian
- Cantonese
- Farsi
- Hmong
- Korean
- Mandarin
- Other Chinese
- Russian
- Spanish
- Tagalog
- Vietnamese
- ASL



- ✓ Drop-down list for the user to select languages
- ✓ Drop-down list for the user to select the level of fluency for the language selected.

Cultural Competency Training

Cultural Competence Training * 


Yes No

Hours Of Cultural Competence Training Completed *

1



Cultural Competency Training

Cultural Competence Training * 

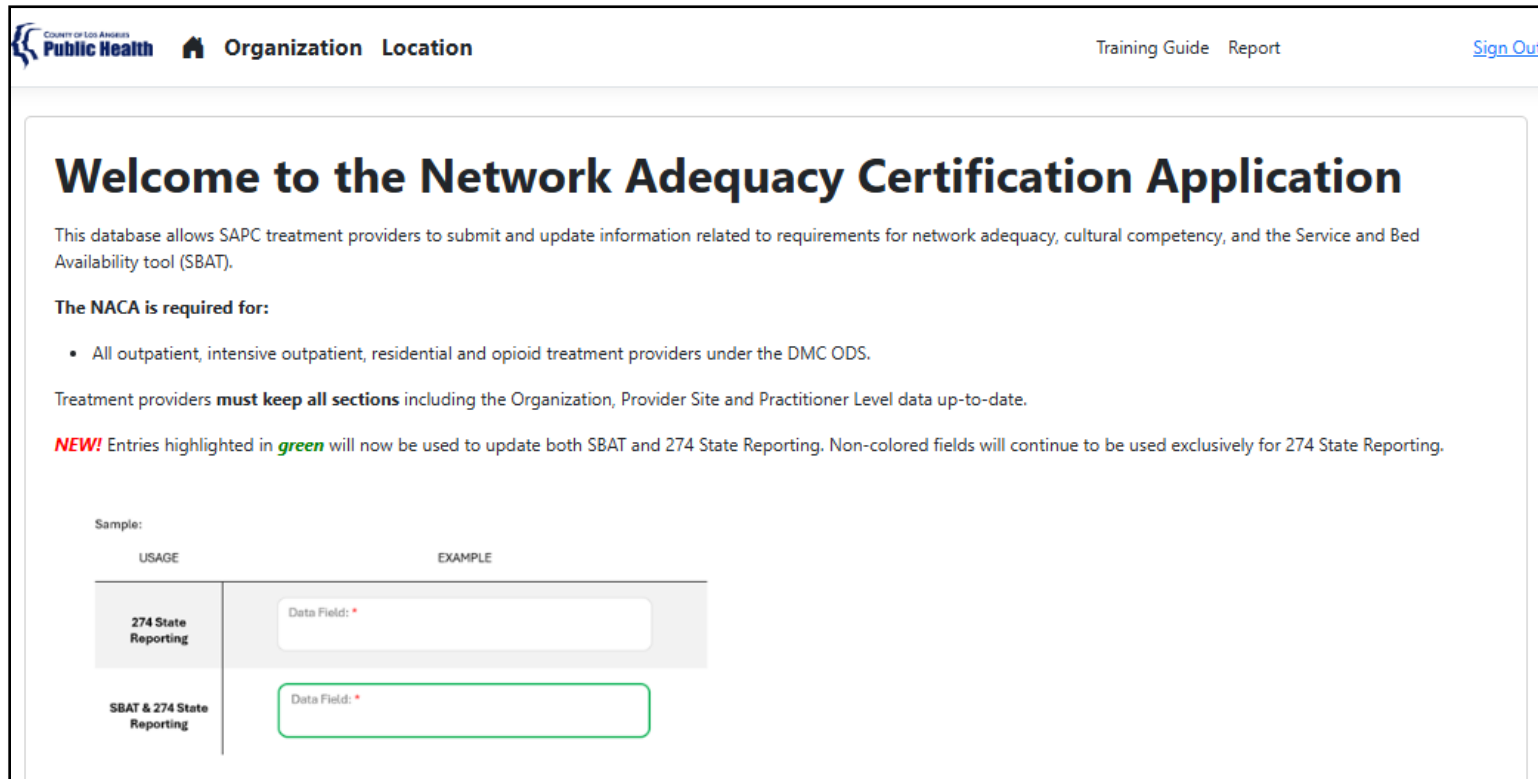
Yes No

Hours of Cultural Competence Training Completed in the Past 12 Months *

1



- ✓ Revised data field description for Cultural Competency Training hours



The screenshot shows the top navigation bar with the County of Los Angeles Public Health logo, a home icon, and the text "Organization Location". On the right side of the navigation bar are the links "Training Guide", "Report", and "Sign Out".

Welcome to the Network Adequacy Certification Application

This database allows SAPC treatment providers to submit and update information related to requirements for network adequacy, cultural competency, and the Service and Bed Availability tool (SBAT).

The NACA is required for:

- All outpatient, intensive outpatient, residential and opioid treatment providers under the DMC ODS.

Treatment providers **must keep all sections** including the Organization, Provider Site and Practitioner Level data up-to-date.

NEW! Entries highlighted in **green** will now be used to update both SBAT and 274 State Reporting. Non-colored fields will continue to be used exclusively for 274 State Reporting.

Sample:

USAGE	EXAMPLE
274 State Reporting	<input type="text" value="Data Field: *"/>
SBAT & 274 State Reporting	<input type="text" value="Data Field: *"/>

Entries with fields highlighted in **green** will be used to both **SBAT & 274 Reporting**

Meeting Reminders

- ✓ Complete the New NACA credential process within the time limit
- ✓ For agencies that have not confirm their coordinator's contact information, please respond to SAPC NACT team email that will be sent out later today
- ✓ Monthly submissions are due by the end of each month

Save-the-Dates

Quarterly NACT Coordinator Meetings

Subsequent Monthly NACT Coordinator Meetings

- **Summer Quarter - April 14th, 2026 (11AM-12PM)**
- **Fall Quarter - July 14th, 2026 (11AM-12PM)**